



MANUFACTURERS WARRANTY

Subject to the terms and conditions set forth below, FRONTIER PRODUCTS INCORPORATED warrants that our products will be free from manufacturing defects and will not fail under normal usage for the applicable warranty period stated below when used within its shelf life and applied as directed in its Technical Data Sheet and in accordance with standard industry practices. This warranty is made to the original purchaser and is not transferable.

PS-500	5 years from the date of installation
UA-5	1 year from the date of installation
UA-15	10 years from the date of installation
UA-25	Lifetime – for the life of the flooring product when installed as specified by the flooring manufacturer so long as the original installation remains unchanged

EXCLUSIONS FROM WARRANTY COVERAGE

This warranty does not apply to:

- Structural failure or movement, subfloor failure, inadequate subflooring or improper subfloor preparation.
- Acts of God, including but not limited to earthquake, flooding, hurricane or other types of natural disaster.
- Negligence or product misuse or abuse.
- Failure to comply with Technical Data Sheets or flooring manufactures written instructions.
- Failure to comply with building codes and regulations, or standard industry practices.
- Damage due to hydrostatic pressure, sewer backup, excessive or low relative humidity.
- Normal wear and tear.
- Failure to follow flooring manufacturer's recommendations for care and proper maintenance.
- Losses due to delays or any other consequential damages.

The user of the product determines its suitability for any intended purpose and assumes all associated risks thereof. Frontier Products Incorporated assumes no liability for personal injury to sellers, users or third parties caused by our products. No other warranties are expressed or implied.

FILING A CLAIM

To file a claim, Frontier Products Incorporated must be notified in writing within 15 days of discovery of the alleged manufacturing defect at:

Frontier Products Incorporated
4524 J D Mouser Parkway
Alvarado, Texas 76009

A proof of purchase and the lot number of the product must be submitted with all claims. A Frontier Products Incorporated representative must be able to inspect the alleged manufacturing defect and take samples BEFORE DEMOLITION OF THE AFFECTED AREA BEGINS. Claims submitted after demolition will not be valid.

EXCLUSIVE REMEDY

As the sole remedy, if our product is proven to be defective, Frontier Products Incorporated will pay for a one time replacement of the portion of the installation that involves the defective product. This payment will include materials and labor costs provided the cost per square foot does not exceed the cost per square foot of the original installation.